

Troubleshooting Guide For LPR – LPS – TLS Hide-A-Way Side Gates





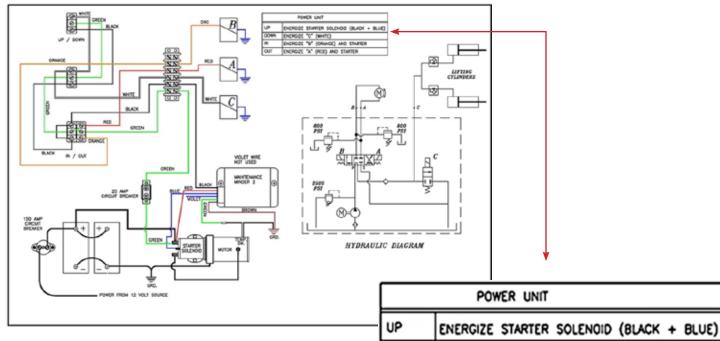


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Laminated on the inside of the power unit door is a wire and hydraulic schematic. Also, there is a box on the schematic that lets you what color wire each valve and motor is and which are activated so you know where to look if the gate is having a particular problem.



Use this box whenever you are troubleshooting most problems as it tells you what valves and if the motor is running depending on what operation you are preforming.



Maintenance Minder2 Left Hand Light Codes

DOWN

IN

OUT

1. Doorbelling: This is cause by flipping a switch that runs the motor more than once rapidly which causes the motor to shut down and not run. Wait 2 to 3 seconds then run the gate again.

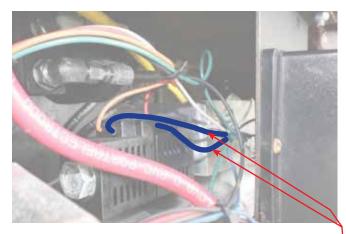
ENERGIZE "C" (WHITE)

ENERGIZE "B" (ORANGE) AND STARTER

ENERGIZE "A" (RED) AND STARTER

- 2 OK: This flashing green whenever you operate the switches to let you know everything is working properly.
- 3. Fault: The light becomes red to let you know a fault has happen. The screen also comes on to let you know what fault it was but only stays on for 30 seconds.
- 4. Service Faults: This comes on after 3000 Lifts to let you know that a PM is do. It will also beep every lift past 3000 but does not stop the operation of the gate.

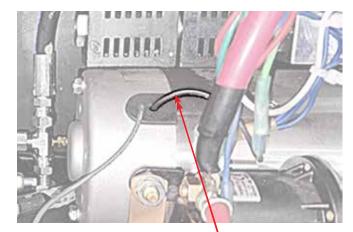




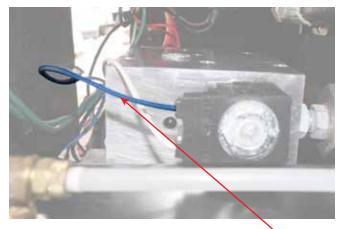
"A and B" Valve Ground Wires (Blue Wires)



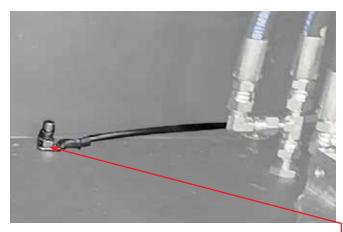
Ground to Side of Power Unit $\stackrel{\triangle}{\rightarrow}$



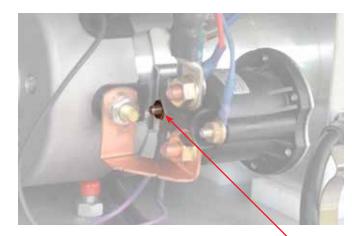
Motor Thermister Ground



"C" Valve Ground Wire (Blue Wire)

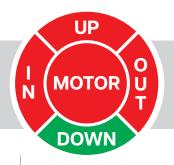


Ground from side of Power Unit to stud in box



Small post starter solenoid ground

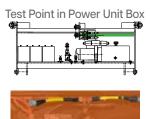




REMEDIES

1:1

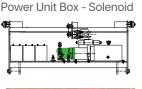
Check voltage at the test point inside the power unit on the **BLACK** wire for 12V by trying to run the gate up, in or out. If you have voltage of 12 volts or higher at the **BLACK** wire at the test point, then switches and **YELLOW** wire harness from gate to the in & out box are good.





1:2

Check to see if you have voltage on the small **BLUE/BLACK** wire on the starter solenoid when trying to run the gate up, in, or out. If you don't have voltage on the small **BLUE/BLACK** wire then more than likely the MM2 is bad or the pin on the MM2 plug is not making connection.



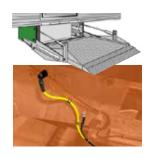




1:3

If there is no voltage at the **BLACK** wire on the test plug, check continuity from the **BLACK** wire on each side of the **YELLOW** wiring harness. Unplug the **YELLOW** wire from the outside of the gate and the outside of the in & out switch box. If you have no continuity on the **BLACK** wire change the **YELLOW** cable wiring harness.

Yellow Switch Wire and Ground



Duetsch Connection Wire Layout

White Wire
Orange Wire
Red Wire



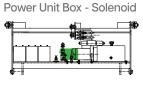
No Connection

Black Wire

Green Wire

1:4

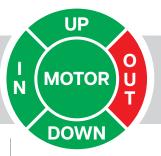
Check the condition of the starter solenoid. Use a jumper wire from the positive side of the battery to the small **BLUE/BLACK** wire on the small hot post on the starter solenoid. If the starter solenoid works and the motor runs then it could be the MM2 is not working correctly. If the starter solenoid doesn't run then the starter solenoid is bad.







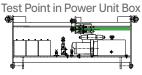




REMEDIES

2:1

Check voltage at the test point inside the power unit on the **RED** wire for 12V by trying to run the gate out. If you have voltage at the **RED** wire at the test point, then switches and **YELLOW** wiring harness from gate to the in & out box are good.





A - White Wire
B - Orange Wire
C - Red Wire
D - Black Wire
E - Green Wire

2:2

If you have 12V, check coil on double stem. Easy way to check the coil is to swap coil "A" & "B". Push up on the In & Out switch if the gate runs out then the coil is bad. If the gate doesn't move and you hit up on the In & Out switch and the gate does not run out then the stem is bad.



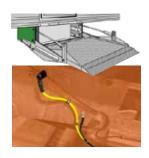




2:3

If there is no voltage at the **BLACK** wire on the test plug, check continuity from the **BLACK** wire on each side of the **YELLOW** wiring harness. Unplug the **YELLOW** wire from the outside of the gate and the outside of the in & out switch box. If you have no continuity on the **BLACK** wire change the **YELLOW** cable wiring harness.

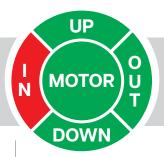
Yellow Switch Wire and Ground



Duetsch Connection Wire Layout



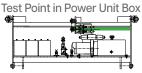
No Connection
Black Wire
Green Wire



REMEDIES

3:1

Check voltage at the test point inside the power unit on the **RED** wire for 12V by trying to run the gate out. If you have voltage at the **RED** wire at the test point, then switches and **YELLOW** wiring harness from gate to the in & out box are good.



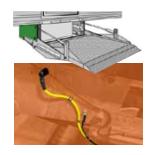




3:2

If there is no voltage at the **BLACK** wire on the test plug, check continuity from the **BLACK** wire on each side of the **YELLOW** wiring harness. Unplug the **YELLOW** wire from the outside of the gate and the outside of the in & out switch box. If you have no continuity on the **BLACK** wire change the **YELLOW** cable wiring harness.

Yellow Switch Wire and Ground



Duetsch Connection Wire Layout

White Wire Orange Wire Red Wire

No Connection
Black Wire
Green Wire

3:3

If you have 12V, check coil on double stem. Easy way to check the coil is to swap coil "A" & "B". Push up on the In & Out switch if the gate runs out then the coil is bad. If the gate doesn't move and you hit up on the In & Out switch and the gate does not run out then the stem is bad.



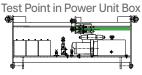






4:1

Check voltage at the **BLACK** wire at the test point inside the power unit when pushing up on the Up & Down switch. If vou don't have 12V check continuity at the switches.

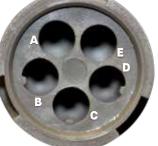




A - White Wire **B** - Orange Wire C - Red Wire

D - Black Wire E - Green Wire





Test Point

To check continuity at the switches at the back of the In & Out box disconnect the plug at back of the box for the YELLOW wire. Check continuity at the up & down switch in the in & out box between the GREEN and



BLACK wire when pushing up on the up & down switch in the box. If you do not get continuity then the switch inside the in & outbox is bad. But if all three up and down switches two in the sidewall of the trailer and the one in the up and down box don't workthen the black wire inside the in & out box is bad.







Wire to switches inside trailer wall

To check continuity at the switches in the side wall of the trailer at the back of the In & Out Box disconnect the plug at back of the box that goes up into the side



wall of the trailer. Check continuity at the up & down switch in the in & out box between the GREEN and BLACK wire when pushing up on the up & down switch. If you get continuity then the wire and the bottom switch are good.

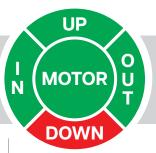


Do the same test for the upper switch. If you get continuity then wiring and switch is good. If neither switch works then the wire from the in & out box to the switches. is bad.





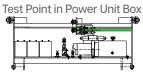




REMEDIES

5:1

Check voltage at the test point inside the power unit on the **WHITE** wire for 12V by trying to run the gate in. If you have voltage at the **WHITE** wire at the test point, then switches and **YELLOW** wiring harness from gate to the in & out box are good.



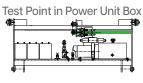


A - White Wire B - Orange Wire C - Red Wire D - Black Wire E - Green Wire

Test Point

5:2

If there is no voltage at the **WHITE** wire, check continuity from the **WHITE** wire on each side of the **YELLOW** wiring harness. Unplug the **YELLOW** wire from the outside of the gate and the outside of the in & out switch box. If you have no continuity on the **WHITE** wire change the **YELLOW** cable wiring harness.





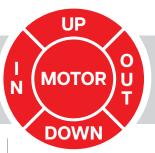






Test Poin

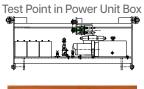




REMEDIES

6:1

Check 20 Amp circuit breaker continuity to make sure the circuit breaker isn't bad.

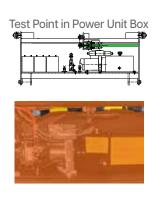






6:2

Check **GREEN** for power at the test point in the power unit.

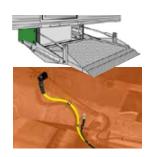




6:3

If **NO** power at the test point, unplug the **YELLOW** wire from the outside of the gate and the outside of the in & out switch box. If you have no continuity on the **GREEN** wire change the yellow cable wiring harness.

Yellow Switch Wire and Ground



Duetsch Connection Wire Layout

White Wire
Orange Wire
Red Wire

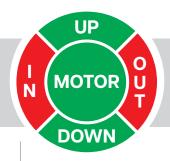


No Connection

Black Wire

Green Wire





REMEDIES

7:1

In & Out chain may be too tight. Chain should have a 1/8" to 1/4" drop in the middle of the chain when all the way out.

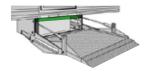
1/8" to 1/4"



7:2

Slide pads may be too tight on the side walls of the track. Loosen slide pads then re-adjust them. To do so have the gate all the way in tighten rear pads until they hit the side wall then back out 1 full turn. Then run the gate all the way out and do the same on the front pads.

Slide Pad Adjustment



- 1. Run gate out all the way until it hits the front stops to adjust the front slide pads
- 2. Run the bolts in on each side of the gate in front until it hits the side of the track. Then back out one full turn each one.
- 3. Then run the gate in all the way until it hits the rear stops to adjust the rear slide pads.
- Run the bolts in on each side of the gate in front until it hits the side of the track.
 Then back out one full turn each one.





7:3

Pressure setting on the in & out chain may be too low. Pressure should be between 800 and 850 PSI. Check and adjust the pressure as needed. **DO NOT ADJUST PRESSURE WITHOUT USING PRESSURE GAUGES AS THIS MAY CAUSE DAMAGE TO THE CHAIN.**

Pressure Setting Adjustment





Pressure Setting Valves for In & Out Operations



Loosen locking nut. Screw set screw in to raise pressure. Out to lower the pressure. Hold set screw in place and retighten nut after setting.

